



## Autoglass Proud to Learn

**Autonomy's work for Autoglass has recently been named 'Interactive Media Project of the Year' at the AV awards.**

Autoglass are part of the largest glass replacement company in the world. It's a complex job; their fitters replace glass in everything from a Smart car to a London Bus!

Autonomy has developed an effective and cost efficient way of keeping their 1200 fitters up-to-date with the latest tools and techniques.

Our solution involved the production of an interactive CD-Rom containing short practical video clips followed by questions to check the fitter's understanding of those topics covered.

The 'Proud to Learn' CD-Roms are issued quarterly and includes a feature that

enables Autonomy to collect student data and feedback via an automatically generated email.

The response from the branches was overwhelmingly positive and Autoglass were able to identify an immediate improvement. In fact the training is now being driven by the fitters, who suggest topics they would like to learn about.

Recent figures show that as a result, the number of jobs requiring rectification work has fallen from 3.5% to 2.5% - that's 130,000 jobs each year that no longer require a second visit from the fitter.

That's not only a big saving but a lot more happy customers!

The client was also delighted particularly when it cost only £6 to train each fitter!

At the award ceremony the judges commented, "The results achieved, illustrate the high returns on investment that companies can enjoy when developing interactive media programmes".

We couldn't agree more!

Autonomy is an e-learning company that provides innovative solutions to our clients in the automotive industry and education.

To find out how e-learning can help your organisation - contact us today.

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