



Daihatsu Rapid e-learning

Rapid e-learning is an ideal solution, where short training messages need to be delivered quickly and cost effectively.

By adopting a standard approach and a template structure we can reduce the time and costs involved in production.

Whether delivered over the web or via disc it is a very efficient method of delivering training.

Daihatsu were looking for new ways that they could train their dealer personnel on hot technical issues that aren't easily explained using traditional paper based, or e-mail methods.

The issues are often fairly quick to describe and therefore don't justify the expenditure, or time of running a practical session, either by a trainer or field engineer.

A good example is the procedure for coding new keys, using the Hand Held Tester, with which some dealers are having a few problems. The operation is not complicated if seen, but is rather difficult to explain using words and diagrams.

Autonomy's solution was to produce a 'rapid' e-Learning course.

This type of training is suited to short topics with information that needs to be disseminated quickly and may have a short shelf-life.

By its very nature, the look and style of the course will be simple and "information giving", rather than a more sophisticated e-learning course with high levels of interactivity and graphics.

It's a bit like the difference between a Newspaper and a Book!



How it works

For a subject like key coding, the best approach was to record, using digital video, the key coding procedure at Daihatsu's training centre with the task performed by a member of the training team.

During the day's filming, Autonomy took detailed notes of the sequence. These notes would form the basis of the script.

On return to our production centre, a draft script was prepared and the video sequences edited using a guide voice over.

Our client then visit Autonomy to review the video sequences and any necessary changes were made at that time.

Once the content was signed off, a professional voice over was recorded and the material encoded and compressed into a format suitable for streaming over the Internet.



A one day's shoot can normally produce around 12-15 minutes of edited video.

When viewing video material over the Internet – the longer the clip the longer it takes to download.

To alleviate this, we divide a longer clip into smaller clips of say 2-3 minutes duration.

These are usually followed by a short 'knowledge check'; 2 or 3 questions designed to check the viewer's understanding.

The whole process can be completed within a couple of weeks – hence rapid e-learning.

Daihatsu are delighted with the finished result, which can be accessed by their technicians via the company's learning portal.

Daihatsu are now planning other topics to be covered by this efficient and cost effective method of e-learning production.

Autonomy is an e-learning company that provides innovative solutions to our clients in the automotive industry and education.

To find out how e-learning can help your organisation – or to view this course online - contact us today.

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